



MEMBER ACCESS UPDATES TO SHARED BRANCHING, OPT IN TODAY!

To protect our members from potential fraud, **members must opt-in to use Shared Branching services.** Members of Tennessee Members 1st FCU who wish to use Shared Branching services to access their account(s) at other financial institutions can complete and submit the form, found at the link below, to opt into Shared Branching. Members can opt-in at any time, there is no cost to opt-in, and there is no fee or penalty if you are opted in and do not use Shared Branching services.

To learn more about Shared Branching, and complete the opt-in form, visit mymembersfirst.org/shared-branch-locator/#sbopt or scan the QR code below.

Shared Branching opt-in forms are processed by our Member Service Representatives during posted lobby hours and may take 24-48 business hours to be finalized within our system. If you need of immediate assistance with Shared Branching, contact the credit union at 865-482-4343 during posted lobby hours.



3 Ways to Opt In:

- 1) Visit mymembersfirst.org/shared-branch-locator/#sbopt or scan the QR code below to complete the online form.
- 2) Log in to digital banking and start a conversation with us by clicking the blue 'Start a Conversation' button. We'll send you a form to complete electronically.
- 3) Contact the credit union at 865-482-4343 to discuss your options for Shared Branching Opt-In.

Not familiar with Shared Branching?

As a member of TN Members 1st FCU, you have access to more than 5,000 shared branches and nearly 30,000 shared surcharge-free ATMs across the country! The CO-OP ATM and Shared Branch networks were created by credit unions who joined forces to give their members the kind of financial convenience traditionally only available from big banks. All with the savings and personal service you expect from credit unions.

Visit mymembersfirst.org/newsletters for more great information and updates from our partner organizations!

Not receiving emails from us? Visit mymembersfirst.org/office-information and click the link at the top of the page to join our email distribution list. As a credit union member, you may receive periodic communication via email regarding events, location & service availability, products & services, or important credit union updates. You can unsubscribe at any time.

Holidays:

Jan. 2nd - New Year's (Observed)

Jan. 16th - Martin Luther King Jr.
King Jr. Day

Feb. 20th - Presidents Day

All credit union offices will be closed in observance of the above holidays.

Vital Statistics:

as of October 31, 2022

ASSETS: \$97,242,372

SHARES: \$89,764,395

LOANS: \$45,766,457

MEMBERS: 4,815



TENNESSEE
MEMBERS 1st
FEDERAL CREDIT UNION

Federally insured by NCUA. Equal Housing Lender.

ADD A NEW ACCOUNT: with Online Account Opening

Want to open a new account but don't have time to stop by your local branch?

- Log in to your digital banking account, click on your name in the bottom left-hand corner of the screen and select 'Add an Account.'
- A box will pop up that gives you two options 'Add an Account' and 'QCash Application,' click 'Add an Account. A new page will load.
- Click 'Start a new Application' and select the account type you'd like to open. Complete the necessary information and hit submit! Our Member Service team will reach out after your application has been received.

Don't have a digital banking account? Get enrolled today by visiting your local branch or online at: go.mymembersfirst.org



NOW ACCEPTING BOARD NOMINATIONS

Are you interested in serving on our Board of Directors? This year, we will be electing multiple members to our Board of Directors. Biographies must be received no later than February 16, 2023.

ELIGIBILITY

Any member in good standing is eligible to run for a place on the Board. If you're interested in getting more involved within the community and working as part of a team to help drive the mission of the credit union forward, this is the perfect opportunity! Board members meet monthly and work to guide the credit union in a number of areas including policies and budgets.

SUBMITTING A BIOGRAPHY

Biographies must be received by February 16, 2023, and may be submitted in the following ways:

- Online form available at mymembersfirst.org/bodnominations
- In person at either branch location
- Emailed to: nominations@fcumail.org
- Mailed to: TN Members 1st FCU c/o Nominating Committee, PO Box 6828, Oak Ridge, TN 37831

Nominations may also be made by petition signed by 1% of members in good standing and must be received by February 16, 2023. Election will not be conducted by ballot and there will be no nominations from the floor when the number of nominees equals the number of positions to be filled.

SAVE THE DATE:

76th Annual Meeting



Mark your calendars and join us for our 76th Annual Meeting on Thursday, March 23.

Our Annual Meeting is your opportunity as

a member of the credit union to engage and participate in your membership. It's also the time we use to report on the performance of the credit union and hold our Board of Directors election. There is no cost to attend the Annual Meeting and eligible primary members are able to participate in prize drawings! For all Annual Meeting information and updates, visit: mymembersfirst.org/event/76am

UPDATED CONTACT INFO?

Have you recently moved, updated an email address, or gotten a new phone number? Contact the credit union at 865-482-4343 or send us a message via digital banking so we can ensure your information is up-to-date!

Credit union information and updates such as maintenance, service outages, and holiday hours are communicated to our members through multiple channels including email, social media, and in-branch and digital signage.

PRIVACY POLICY

Tennessee Members 1st is committed to protecting our members' personal and financial information. Our Privacy Policy can be found on mymembersfirst.org by clicking Privacy Policy at the bottom of any page.

Locations and Contact Info

Main Office - Oak Ridge
P.O. Box 6828
112 Administration Road
Oak Ridge, TN 37831
p: 865.482.4343
f: 865.482.2617

Toll Free Phone
800.206.6944

Audio Response Teller (ART)
Local: 865.813.4351
Toll Free: 866.332.6009

Available 24/7
mymembersfirst.org
Free mobile banking app
for iOS and Android

Social Media
Find us on Facebook, Instagram,
& Twitter by searching for
TNMembers1stFCU

Knoxville Office
112 Marketplace Blvd.
Knoxville, TN 37922
p: 865.539.4344
f: 865.539.4143

Hours of Operation

Oak Ridge - Lobby
Monday, Tuesday, Thursday
8:30 am - 5:00 pm
Wednesday
9:00 am - 5:00 pm
Friday
8:30 am - 5:30 pm

Oak Ridge - Drive Thru
Monday - Thursday
8:00 am - 5:00 pm
Friday
8:00 am - 5:30 pm
Saturday
9:00 am - 12:30 pm

Knoxville - Lobby & Drive Thru
Mon, Tues, Thurs
8:30 am - 5:00 pm
Wednesday
9:00 am - 5:00 pm
Friday
8:30 am - 5:30 pm
Saturday
Closed

Officials

Board of Directors
Sonya Jackson, Chair
Judy Stone Wilson, Vice Chair
Gary Beckner, Treas/Secretary
Linda McBrearty, Director
Don Quinley, Director
Bryce Robinson, Director
Nancy Taylor, Director

Supervisory Committee
Wayne Missaggia, Chair
Jennifer Campbell
Kathy Warren

ALM/Investment Committee
Bryce Robinson, Chair
Sonya Jackson
Don Quinley

President/CEO
Rick Mikels