



CONTACTLESS CARDS

at Tennessee Members 1st FCU

Looking for a faster and safer way to pay? With your TN Members 1st Visa[®] Contactless Debit Card, you can tap to pay on a contactless-enabled transaction terminal and be on your way quickly!

Simply tap or hover your debit card near the contactless payment symbol. Contactless cards use an encrypted “token” with every transaction. This one-time use digital token is transmitted to the contactless card reader, which is authenticated by the card reader network. The digital token doesn’t contain your card number or any personal information and cannot ever be used again to make another transaction. Since your contactless card never leaves your hand, you are in control the entire time.

Not sure if you have a contactless card? Simply check your card for the contactless symbol. If you don’t see the symbol with 4 curved lines, you can insert or swipe your card.

Learn more at mymembersfirst.org/member-services/shareacts

Does my EMV Chip Enabled card still work?

Yes. Your EMV Chip Enabled TN Members 1st Visa[®] debit card will continue to work for swipe and chip (insert) transactions.

How do I get a contactless card?

All TN Members 1st Visa[®] debit cards issued after February 26, 2024, will feature the updated look and include contactless technology. The next time your TN Members 1st Visa[®] debit card is issued, you will receive a contactless enabled card. If you would like to have a contactless card issued before your next renewal, call 865-482-4343 or visit your local branch and we’d be happy to assist you!

Where can I use my contactless card?

You can use your contactless card anywhere you see the contactless symbol at checkout. If you don’t see the contactless symbol, your card can still be swiped or inserted to complete your transaction.

What does the contactless symbol look like?

Contactless cards have a wave-like symbol, similar to a sideways wi-fi symbol, on the front of your card. Payment terminals that accept contactless payments will have a similar symbol.



OAK RIDGE LOCATION

112 Administration Rd.
Oak Ridge, TN 37830
865-482-4343

MYMEMBERSFIRST.ORG

Federally insured by NCUA. Equal Housing Opportunity. NMLS #411049.
A CDFI Certified credit union.

KNOXVILLE LOCATION

112 Market Place Blvd.
Knoxville, TN 37922
865-539-4344